

JANUARY THRU DECEMBER 2013

Regular Grievances	Jan-13	Feb-13	Mar-13	Apr-13	May-13	Jun-13
Days @ Step I & II	47	49	54	55	53	50
Days @ Step III	113	108	103	93	89	86
Total Days	160	167	157	148	142	136
Health Care Grievances	Jan-13	Feb-13	Mar-13	Apr-13	May-13	Jun-13
Days @ Step I & II	62	62	65	56	56	63
Days @ Step III	134	152	185	195	167	141
Total Days	196	214	250	251	223	204

Regular Grievances	Jul-13	Aug-13	Sep-13	Oct-13	Nov-13	Dec-13
Days @ Step I & II	49	50	53	55	54	58
Days @ Step III	89	100	110	102	97	101
Total Days	138	150	163	157	151	159
Health Care Grievances	Jul-13	Aug-13	Sep-13	Oct-13	Nov-13	Dec-13
Days @ Step I & II	62	57	55	57	56	51
Days @ Step III	146	122	118	108	102	119
Total Days	208	179	173	165	158	170

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Regular Grievances	Annual Average Days
Days @ Step I & II	52
Days @ Step III	99
Total Days	152
Health Care Grievances	Annual Average Days
Days @ Step I & II	59
Days @ Step III	141
Total Days	199

Note: This data includes all submissions of prisoners, including untimely submissions. Therefore, it is not an accurate measurement of Timely Responses. It represents only average days from filing to response for cases responded to within the month.

Category #	Grievance Category Title	Jan-13	Feb-13	Mar-13	Apr-13	May-13	Jun-13	Jul-13	Aug-13	Sep-13
1	Accounting	53	37	31	44	72	44	53	44	34
2	Assignments	36	38	25	29	31	27	27	20	27
3	Conditions	45	31	44	44	44	49	39	22	19
4	CRP	0	0	1	0	0	0	0	0	0
5	Disciplinary	3	2	1	2	4	0	2	1	2
6	Discrimination	2	5	4	2	3	5	4	2	1
7	Due Process	26	37	19	31	25	34	18	16	15
8	File	9	10	13	14	4	8	9	7	10
9	Food	27	30	21	26	19	13	20	14	19
10	Time Computation	5	3	3	2	1	4	3	5	2
11	Grievances	9	13	7	6	9	12	9	10	6
12	Health Care	0	91	147	188	468	208	211	349	199
13	MSI	150	1	0	1	5	1	0	0	1
14	Library	19	29	29	26	26	13	36	13	15
15	Mail	25	30	25	23	35	25	23	18	18
16	Parole Board	5	1	2	2	6	5	0	3	0
17	Personnel	132	157	141	178	134	111	110	63	74
18	Policy/Procedure	5	6	3	3	4	1	5	2	6
19	Property	73	101	86	115	107	69	70	36	44
20	Religion	15	14	13	12	9	2	15	8	1
21	Security Classification	10	7	10	12	6	5	5	4	4
22	Segregation	11	14	13	20	7	8	14	10	12
23	Telephone Calls	2	1	6	0	4	7	2	2	2
24	Transfers	2	7	7	4	9	6	3	4	3
25	Staff Corruption	8	11	6	10	6	8	4	7	1
26	Visits	4	4	1	3	3	6	4	4	6
27	Non-Grievable	55	66	58	37	57	34	31	35	39
28	Grievance Rejections	205	185	241	209	288	231	237	224	204
29	Programing	20	16	7	15	15	10	9	5	6
	Grand Total	956	947	964	1058	1401	946	963	928	770

Oct-13	Nov-12	Dec-12	Total	2013 Monthly Average
44	31	27	487	46
32	7	24	323	27
33	28	36	434	36
0	0	0	1	0
4	0	1	22	2
1	4	2	33	3
27	10	26	284	24
6	7	3	100	8
11	5	14	219	18
3	0	0	31	3
9	3	10	103	9
206	144	162	2373	198
2	1	1	163	14
28	16	19	269	22
27	17	19	285	24
4	6	2	36	3
116	88	96	1400	117
1	1	3	40	3
283	22	42	1048	87
9	3	14	115	10
11	1	2	77	6
4	6	11	130	11
3	3	1	33	3
3	2	2	52	4
26	0	3	90	8
4	9	10	58	5
37	32	33	514	43
326	191	244	2785	232
8	6	6	123	10
928	643	813	11628	943